



IMPORTANT INFORMATION ABOUT YOUR SPECTRUM SERVICE

See below for details

August 21, 2023

CURRENT RESIDENT

Dear Current Resident,

We are writing to inform you that Elw Saint Andrews has signed an agreement with Spectrum to provide the following Internet and TV services, effective August 22, 2023.

- Spectrum Internet® Ultra with up to 500 Mbps with home WiFi equipment, including 1 FREE Modem and Router
- Spectrum TV® Select, Entertainment View, Sports View, plus 1 FREE Spectrum Receiver and 1 FREE Digital Video Recorder (DVR) or Cloud DVR

Your current billing rate will continue until the first bill after the agreement goes into effect. Your new bill will reflect the services your property management has agreed to with Spectrum, as well as any equipment or services you have outside the agreement.

As a resident of this property, the many benefits of Spectrum Internet, TV, Voice, and Mobile services are available to you. Spectrum may also have the right to exclusively market certain services to this property; Spectrum may not be the exclusive provider of these services at this property, services from other providers may be available.

Call customer service at **1-833-416-0868** if you have any questions.

Spectrum appreciates your loyalty and looks forward to continuing to serve your community.

Sincerely,
Gavin Deakin
Vice President, Spectrum Community Solutions Operations



Save up to 60% on your mobile phone bill[^]

Go to SpectrumMobile.com/SeeSavings to see how much you could save.

All equipment or services outside the agreement will be an additional charge. INTERNET: Speeds based on wired connection. Wireless speeds may vary. Actual speeds may vary. TV: Channel and HD programming availability based on level of service. Account credentials may be required to stream some TV content online. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. SPECTRUM MOBILE: Service not available in all areas. Per line activation fee, Spectrum Internet and Auto Pay required. Other restrictions apply. [^]Savings based on single-line comparison of unlimited plans among major nat'l carriers as of 05/2023: prepaid excl: data usage limits vary by carrier. Reduced speeds after 20 GB of usage per line. All trademarks are the property of their respective owners. ©2023 Charter Communications.